

Westben Venue Guide



Vision:

To be a leading international centre for connection and creativity through music

Mission:

Westben nurtures communities through exceptional musical experiences

Core Business:

To bring people together through music and/in nature

Web: <https://www.westben.ca/>

Facebook: <https://www.facebook.com/westbenconcerts/>

Instagram: <https://www.instagram.com/westben/?hl=en>

If you have any accessibility related questions, concerns or general accessibility requests, feel free to reach out to **annais@westben.ca**

Land Acknowledgement

Westben is nestled amongst the gently rolling hills of the **Gunshot Treaty lands** and subsequent **Williams Treaties of 1923**, and the traditional territory of the **Michi Saagiig (Mississauga) Anishinaabeg** near what is now known as Campbellford, Ontario.

This area today includes neighbouring Alderville, Hiawatha, and Curve Lake First Nations—thriving communities with cultural roots of music-making spanning thousands of years! If you would like to learn more about the Indigenous history around where Westben resides, we recommend clicking on the links of these nations above and reading: *Michi Saagiig Nishnaabeg: The History* by Doug Williams and edited by Leanne Betasamosake Simpson, *Alderville First Nation...A History* by Brian Beaver and the *Village of Hiawatha: A History* by Heather Y. Shpuniarsky and the Village of Hiawatha Book Committee.

Our music-making at Westben is therefore in grateful recognition and appreciation of our Michi Saagiig friends **whose music has filled these lands for generations**.

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Getting Here

Address

Westben has three main concert venues all located at 6698 County Road 30 North, Campbellford, ON K0L 1L0, Canada.

Below, point 1 indicates the Main Entrance to Westben's Main Grounds. Point 2 indicates the General Parking Lot. Point 3 indicates the Willow Hill concert venue. Point 4 indicates The Barn concert venue. Point 5 indicates The Campfire concert venue. Point 6 indicates the Accessible Parking Lot.



This is what the entrance looks like from the highway, also indicated by point 1 on the map above.



Our Schoolhouse venue which doubles as our main Box Office is located at 6788 County Road 30, Campbellford, ON K0L 1L0, Canada, indicated by the point on the map below. The Westben Main Grounds are also shown on the map below.



Orientation

Entry to our main grounds is on the West side of the property.

Box Office Phone Number

Call us at 705-653-5508 or toll free at 877-883-5777.

Public Transportation

There is no public transportation to any of our venues. Arrival is by car, taxi or bicycle.

Taxi Information

The main taxi business servicing Campbellford is Deal Taxi at 705-778-7979. Currently, they do not offer any vehicles that are accessible for mobility devices, including wheelchairs.

If you arrive by Taxi, you can be dropped off:

- at the end of the parking lane near the second small structure on the left (The Barn and The Campfire's Ticket Shed) for access to **The Barn** and **The Campfire** venues.
- by the first small structure (Willow Hill's Ticket Shed) on the left when heading down the parking lane for access to **Willow Hill**.
- in the **Schoolhouse** parking lot.

Parking

Overview

Car and Bicycle parking are free at all our venues. For access to our **Schoolhouse** Venue, our parking lot is located at the Schoolhouse address above.

Bicycles

For entry by bicycle, please enter the parking lot entrance on our main grounds and ride down:

- to the end of the lane by **The Barn's** Accessible Parking Lot for access to **The Barn** and **The Campfire**.
- to the **Willow Hill** Ticket Shed for access to Willow Hill, which is the first structure on the left when riding in. It has one bike rack beside it.

The bike rack tents look something like this.



Parking Volunteers

To access **The Barn**, **Willow Hill** or **The Campfire** by car, enter Westben's main entrance and follow the gravel road. Parking volunteers will help navigate you to a parking spot. Please let them know if you would like to go to the accessible parking lot.



General Parking

The general parking lot, shown above, is a field of cut grass about 200 metres away from both **The Barn** and **Willow Hill**. General parking for The Campfire is located at The Barn's Accessible Parking Lot which is made of gravel about 50 meters away from the venue.



Accessible Parking

The Barn's Accessible Parking Lot is shown in the image above. This lot also acts as **The Campfire's** general parking lot. **Willow Hill's** Accessible Parking Lot is in the lot closest to Willow Hill, shown earlier as The Barn's General Parking Lot and does not feature a sign.

We offer a friendly golf cart chauffeuring service from our parking lots where you can get a ride directly to and from each venue. If you would like to ride to the venue on our golf cart, please let one of the volunteers know. The golf carts vary in size and look something like this.



Each golf cart is equipped with a step stool for entering and exiting the vehicle. If you want, one of our volunteers can carry your mobility device and assist you in using the golf cart. The golf cart will either drop you off at:

- the back entrance of **The Barn.**
- your selected spot on **Willow Hill.**
- your selected spot around **The Campfire.**

That is also where you will be picked up after the concert to return to your vehicle. There is a volunteer there to greet you and send you off.

If you prefer to go on your own, you will either:

- head down a gravel road to the back entrance of **The Barn**, or enter the front doors of The Barn by crossing a mowed grassy field.
- cross a mowed grassy field and a short fine gravel pathway for access to **Willow Hill**.
- head down a gravel road onto a lawn to your chosen spot on the mowed grass around **The Campfire**.

The Grounds

Ticket Shed

Our Ticket Sheds act as an on-the-grounds box office where you can pick up or purchase tickets. They are small structures located on your way to any of our main venues and look something like this.



The service counter at each ticket shed is about 1.19 meters or just under 4 feet from the ground. There is a brick platform at ground level right in front of **The Barn's** ticket counter.

Once you have your tickets, head over to one of our friendly volunteer ticket takers along the path toward the venue. Afterward, if you are heading toward The Barn, you will find picnic and bistro tables scattered across the mowed grassy meadows around the venue. These are available for use before the concert and during intermission on a first-come, first-served basis, and look like this.



You can take a seat at one or head into The Barn to be seated once the doors are open. If you are headed toward **Willow Hill**, you will head down a flat path made of fine gravel toward the gently downward-sloping seating area. If you are headed to **The Campfire**, you will head down a slightly sloped path toward the seating area.

Our Venues

The Barn is a rustically elegant indoor venue with comfortable seating. When required, overhead fans keep the inside temperature slightly cooler in the summertime while allowing air to constantly circulate through the space. The Barn is not insulated, however with the doors closed, it is slightly warmer inside than outside during the wintertime. Please dress to your comfort for the weather.



There are three entrances to The Barn; two are located at the front of The Barn, and one is located at the back. The front entrances are large doors which are wheelchair accessible over grass. The back entrance is best for wheelchair access, with a push-bar door and a concrete entrance pad. The pathway directly from the Ticket Shed to the back entrance of The Barn is made of fine gravel.



The left-side doors are occasionally open and have one step leading into the venue. You may find large white tents beside the left doors at certain shows.



Barn Interior and Seating

This is what the inside of The Barn looks like.



The floor of The Barn is made of smooth-poured concrete. There are volunteer ushers who can guide you to the seat assigned on your ticket. Ushers wear a blue or yellow vest and a nametag.

Our center seats are movie theatre cloth cushioned individual seats with arms. They look like this.



The Barn's wing seats look like this.



The wings are made up of non-fixed cushioned vinyl folding chairs with no arms. These seats can be moved for wheelchair and mobility device access, and you can book a seat next to your spot for a companion. Please contact the Box Office to secure an accessible wing spot or let the ticket shed staff know when buying your ticket.

Walkers and other mobility devices can be stored against the wall during the performance by you, a member of your party, or a volunteer, and returned when requested.

During the concert, you are welcome to enter and exit The Barn as needed through any available door. We also offer meadow seating outside the Barn on the day of a concert at half price, weather permitting.

Willow Hill

Willow Hill is a laid-back festival vibe! Completely outdoors, music can be heard throughout the grounds. You might see couples dancing and small children joyfully running. During the concert, you are welcome to walk, dance and move as you please. You are also welcome to bring your own sensory supports and take time for yourself at any point.



Willow Hill Seating

Please bring a chair or blanket to sit on and an umbrella for sunny days! There are a limited number of cloth folding lawn chairs with no arms, available on a first come, first served basis. The seating area is a grassy, gently downward-sloping hill. There are flat areas to sit on at the top of the hill by our concessions and bar. There are no seating assignments on Willow Hill. You are free to choose any available spot on the grass.

The Campfire

The Campfire holds a small stage and a wood burning fire. It is an intimate and cozy outdoor venue with a capacity for 50. The grass is mowed, with tall grass beside the seating area. Please dress for the weather and bring a warm blanket for chilly days.



The Campfire Seating

There are no seating assignments at the Campfire. You are free to choose any available spot on the grass. Please bring a chair or blanket to sit on. We ask that attendees keep a safe distance from the fire. If you need help finding a spot please ask a volunteer wearing a blue vest.

Other Structures

On our main grounds, each venue has nearby concessions and a bar. Between **The Barn** and **The Campfire** venues, you will find the **Milk Shed** and **General Store**. The **Milk Shed** is open for every concert at The Barn and The Campfire and sells water, wine, beer, cider, non-alcoholic beer and non-alcoholic coolers. The service counter is 0.89 metres, or about 3 feet, from the ground. The **General Store** is only open during concerts at The Barn and sells pop, juice, chips, chocolate bars, sandwiches, coffee, ice cream, local artisanal works, and Westben merchandise. Stop in for a squirt of sunscreen and bug spray if you want!

At **Willow Hill**, you will find a white tent at the top of the hill where you can buy beer and wine. Beside the tent is Willow Hill's **General Store** with non-alcoholic beverages, ice cream sandwiches and other snacks. The service counter is 0.89 metres, or about three feet high.

Washrooms



There is an air-conditioned washroom trailer located on the back side of **The Barn** with three entrances. This is also the closest washroom to **The Campfire** venue. There is a Ladies entrance with 4 stalls, an All-Gender entrance with 2 stalls, and a Men's entrance with 2 stalls and 2 urinals. The trailer is not wheelchair accessible.

There are four All-Gender portable washrooms located near the **Willow Hill** Ticket Shed. Once you start the path toward the Hill, they are located on the right-hand side.

Accessible Washrooms

There is one All-Gender, wheelchair-accessible Blue Loo portable bathroom located behind **The Barn** across from the washroom trailer. There is another one to the right of the **The Barn's** Ticket Shed behind the wooden fencing. This is the closest accessible washroom to **The Campfire** venue.

The washroom has two handrails and is 91x62x62 inches around its exterior, with a doorframe that is 74x32 inches tall and wide. There is hand sanitizer located inside of the washroom, and a non-accessible sink beside the washroom on a platform. It looks like this.





There is one more All-Gender, wheelchair-accessible Blue Loo portable located near the **Willow Hill** Ticket Shed beside the other washrooms.

Getting Support

Sensory Supports

You can find the following sensory supports available at **The Barn's** Ticket Shed:

- Protective Earmuffs
- 1.4kg Weighted Hexagon Gel Lap Pads
- Tangle Jr. with Texture Fidget Toys
- 3kg Weighted Blankets
- 6kg Weighted Blankets

You are also welcome to bring your own sensory supports and take time for yourself at any point.

We typically do not use strobe effects or lighting but will make note of this information for attendees on any concert that uses them. Occasionally there are sudden loud or high-pitched noises from musicians on stage or due to our sound technology equipment.

Out of consideration for scent-sensitive guests, please do not wear any scented products other than bug spray. We are located in an open-air setting around farmlands, so you might notice different natural scents at different times of the year.

Staff and Volunteer Support

We are happy to help with anything you need! If you need assistance, volunteers and staff can be found all around the venue.



Volunteers wear a blue or yellow vest, and our staff wear black T-shirts with the word **STAFF** printed on the back. If you would like support before the concert begins, please ask a staff member at the Ticket Shed.

If you have any accessibility related questions, concerns or general accessibility requests, feel free to reach out to annais@westben.ca. Some examples may include:

- Distances to the nearest accessible washrooms
- Specific measurement details
- Sensory support requests